



PRIOR AUTHORIZATION PROCESS

Prior Authorization Requests (PAs) are generated by the pharmacy when a non-covered prescription is received from our office. There is no need for you to call us to initiate a PA.

- PAs will be initiated by our designated staff member within 7 business days of the request and the status of the PA should be determined within the following 7 business days.
- The status of the PA will automatically be sent to your pharmacy. It is advisable for you to call your pharmacy directly approximately 2 weeks after a PA has been requested and ask your pharmacist to “rerun” the prescription.

If your PA is denied:

- You may still get your prescription filled through a savings/access program for the specific brand name medication. Examples include, but are not limited to, Nurtec, Qulipta, Ubrelvy.
- Some Savings Programs may require a PA to be initiated after the 1st or 2nd prescription fill, but the PA does not need to be approved.
 - This is primarily for patients with commercial insurance – it does not apply to those insured through government plans, like Medicare.
- If a PA is denied, it may be worth your appealing the decision, knowing there are no guarantees. If you want us to appeal your denial, our fee for this assistance ranges between \$25.00 and \$100.00 depending on the complexity of the appeal.
 - You must provide us with a brief letter addressed to your insurance carrier, explaining why you want the particular medication and/or procedure (as in Botox).
 - We will include your letter with the information we submit on your behalf for the appeal.

- We do not do PAs for generic medications.
 - Please consider using Good Rx by enrolling at www.GoodRx.com. At this site, you will find the best cash price offered by participating pharmacies in your area. (In many cases the Good Rx prices are less expensive than insurance copays for the same medication.)
 - Once you have located the best cash price and the pharmacy, simply notify our office through a brief email to us (info@ocmigraine.org) providing us with the pharmacy name, address, phone number and their fax number if possible. We will e-prescribe your medication prescription to them.
- If your pharmacy will not honor any savings/access program that you've activated, your prescription can be re-routed to Newport Lido in Newport Beach.
 - They will initiate PAs for our office if needed;
 - They ship medications with no shipping charges to you AND,
 - They provide excellent service to their customers