



PRESCRIPTION REFILL POLICY

Per California Law, our office is now E-prescribing ALL prescriptions. Depending on the category of medication, some medications may not be able to have refills included (as in the case of controlled medications for ADHD and others).

1. Refill requests come from your pharmacy directly to our office – please do not call us with your refill requests.
 - a. Contact your pharmacy and ask that they fax your refill request to our office at fax #: 714-861-8719.
 - b. Many times, refills are on file with your pharmacy. You can find the number of refills you may have on your prescription bottle. In this case, simply contact your pharmacy with your request and have your prescription number ready – that information can be found on your prescription bottle.
2. Generally, you should have enough refills to hold you until your next appointment with us – if you notice that you are running low on your medication, it likely means that you need to schedule an appointment.
 - a. All patients are required to have an appointment with us – either in person or by phone – at a minimum of every 6 months.
3. If your pharmacy will not initiate a refill request, please contact us through our email address (info@ocmigraine.org) to request your refill. (We ask that you do not call our office for this purpose).
 - a. In your email message, please specify the name of the medication, the dosage AND the name and contact information of your pharmacy (all of this can be found on your medication container).
 - b. Generic medication will be E-prescribed to your pharmacy UNLESS you have specified to order name brand(s) only in your email request.
4. Our office requires **7 business days to respond to any prescription request** and these are processed in the order they are received.

Please plan ahead for the refills you will need – do not wait until the last minute as this may mean that you risk running out of your medication before it can be refilled.