

ORANGE COUNTY MIGRAINE & HEADACHE CENTER Dr. Susan Hutchinson and Dr. Molly Rossknecht

Newsletter 2022

Dear Patient,

Happy 2022! We were all hoping that COVID-19 would no longer be an issue but it continues to be a part of our daily lives. At our office, we are continuing to practice safe precautions in limiting any potential exposure when entering our office. To that end, please consider converting a recheck appointment into a virtual appointment. For those of you who are coming in physically for an appointment please notify us if you feel ill in any way and we can reschedule your appointment. Your well-being is our highest priority and much can be accomplished in a virtual visit.

Some updates to share with you:

- 1. Prior authorizations will no longer be done for generic medications. In many cases, the cash price for generics may be less than the copay amount. To find the best cash price for any generics you may be on, go to either www.Costplusdrugs.com.
- 2. For name brand medications, please remember to activate your savings card before going to the pharmacy to pick up your prescription; failure to do so may result in delays in getting your medication.
- 3. When you need a refill do not call our office-ask your pharmacy to fax us the request. This lessens the chance of medication error.
- 4. All billing will be done by you and your insurance company-we will provide the information you may need to do the billing.

Dr. Hutchinson is on a 6-week Sabbatical to write 2 handbooks on Migraine-one for the individual with migraine and one for the busy PCP. Her passion is now education, teaching, & writing as she moves into semi-retirement. Please know that she has a high degree of confidence in both Dr. Molly Rossknecht, Neurologist with a Fellowship in Headache, and Allison Kennedy, a PA trained in Neurology including headache.

We ask for your patience as the beginning of a new year brings changes in insurance formularies in regards to medications, increased prior authorization requests, and changes in insurance. Please notify us if your insurance has changed as of this New Year.

We wish all of you good health, joyful times with family, and lives free of the burden of migraine & mood disorders.

Sincerely, Dr. Susan Hutchinson & Dr. Molly Rossknecht & Staff OC Migraine & Headache Center